

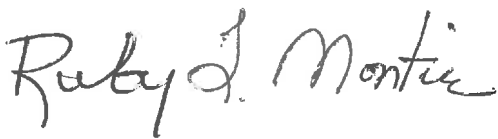
Rockin R Mercantile

July 26, 2013

Frontline Processing;

I had processed with Frontline Processing initially in 2009; everything was fine but I was continually hounded by other processing companies. I finally gave in to one who promised better fees and could save me "a lot" of money and he stated that Frontline Processing was gouging us and it would be better if I would switch to them. I contacted Mike Peterson again who set me up originally with Frontline Processing and told him that I was thinking of switching; he asked if he could see their rates and what they were actually quoting. Mike broke it all down for me and explained a lot of what brand x processing was going to do; unfortunately I did switch and it was a big mistake. The fees were "a lot" higher than what I was originally paying with Frontline Processing and I couldn't get ahold of anybody to talk about it, the agent who called me everyday was now nowhere to be found. I contacted Mike and pleaded for him to help. He came over and got us moved back over where I will stay for good. I went against my better judgement but feel good knowing that I have Frontline Processing back and taking care of my credit card processing.

Thanks,

A handwritten signature in cursive script that reads "Ruby J. Montie". The signature is written in black ink and is positioned above the printed name.

Ruby Montie

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